

ISO 9001:2015 and ISO 14001:2015 Awareness (2-Day Workshop)

Introduction

ISO 9001 Quality Management Systems is being revised and is expected to be published in September 2015. The 2015 version will be a major revision of the standard. The 3 main reasons of revision are:

First, businesses are facing increasing pressure from a much more competitive market around the globe, and also from overseas players. Geographical boundaries are almost insignificant in today's global economy.

Second, for those organizations that survived the recession, most have implemented cost saving measures and many have faced complex restructures. Businesses are more cost conscious than ever and demand more joined-up and efficient processes that eliminate duplication of effort. The rising focus on risk registers and scenario planning means organizations aren't just thinking about running their business today, they're planning for the future.

And finally, in this increasingly competitive environment, a greater focus on organizations protecting and enhancing their corporate reputation is being emphasized.

Objectives

The purpose of this one-day course is to provide information on and interpretation of the requirements of the Draft/DIS ISO 9001:2015 International Standards. Attendees will gain an introduction to the anticipated changes in the upcoming revision and how these could affect their organization's quality management system. The course will also explore the implementation time-frame and the impact on current registrations.

Fees

Fees: RM 1690 per pax

Early-Bird Discount: 5% (register 30 days before the workshop)

Group Discount: 5% (3-4 pax), 7% (5-7 pax), or 10% (8 pax or more)

* The fees includes refreshment, lunch, workshop materials and certificate of attendance only. There will be an additional charge of 6% GST.

Who Should Attend

Senior management, those responsible for transition their organization's QMS to meet the new requirements, ISO 9001 auditors and quality practitioners, management representatives, operations personnel.

Program Outline

Part 1: Differences between ISO 9001:2008 and 2015 (structure, terminology and interpretation)

Part 2: Annex SL, the new structure for management system standards, particularly in terms of:

- Context of the organization, scope and objectives
- Leadership
- Planning
- Managing Risk
- Support

Part 3: Related standards, concepts and principles of the ISO 9001:2015 Standard

- Reasons for the changes
- Overview of the significant changes
- Impact of the changes on your organization and audits

Dates and Locations

23 March 2016, Armada Hotel PJ, Selangor, Malaysia

Expert Profile

SS Chew has 14 years of Operational Excellence (OE), Total Quality Management (TQM) and ISO Management System experience in the manufacturing and service industry.



Chew has assumed the role of Quality Control (QC) Manager of a Japanese MNC, and based at its Shah Alam, Malaysia manufacturing plant. He was leading and managing the operation of Customer QA, Incoming/ In-Process/ Outgoing QC, New Product Development, ISO Management System (ISO9001& ISO14001) and Product Safety Compliance & Certification (UL, ETL, SIRIM). He has successfully led the Company Wide Quality Control committee (CWQC) and Quality Control Circle (QCC) team members to reduce customer complaint rate significantly, achieving 70% reduction within a period of 12 months. He is the champion for Zero Defect Program, utilizing 5 Why Root Cause Analysis and Poka-Yoke Problem Solving Technique in reducing the chronic product rejection, achieving 40% reduction within a period of 12 months.

He learned the Japanese Quality Control System & KAIZEN Methodology in Osaka, Japan and facilitated the localization of product originated from Japan, which boosted the sales of the product segment by 376% within a period of 12 months. He had been working closely with suppliers and subcontractors in Malaysia, Indonesia, Thailand, Taiwan, Hong Kong and China in conducting plant audit, parts qualification and assuring the quality level of parts& materials. Besides, he has also assumed the role of Material Control & Purchasing Manager where he gained vast experience in the area of warehouse management, parts sourcing, material forecasting& purchasing planning as well as part cost down activities.

He completed his MBA (majoring in International Business) from University of Malaya (UM) in 2007. He has been trained as Lead Auditor of Quality Systems by SIRIM Malaysia. He is also a trained competent person under Malaysia Department of Environment (DOE) for Certified Environmental Professional in Scheduled Waste Management (Cert No: CePSWaM/14529). In year 2010 and 2013, he received training for the topics of Quality Control System& KAIZEN methodology in Osaka, Japan.

He is a Certified Professional Trainer from IPMA, United Kingdom (Cert No.: 8126). He has conducted many workshops in areas of ISO Management System, Operation Excellence& Continual Improvement, Problem Solving& Prevention and Personal Development & Management Skills. He obtained the Train The Trainer (TTT) exemption from PSMB with Certificate No.: EMP/1657.

He has involved in the consultancy& advisory projects for ISO 9001 Quality Management Systems, ISO 14001 Environmental Management Systems and OHSAS 18001 Occupational Health and Safety Assessment System, with clients in manufacturing industry, healthcare industry, construction industry, property development, trading & service Company, laboratory and equipment maintenance industry.



Global Intelligence Network (M) Sdn Bhd
Email: admin@gin-my.com
Website: <http://www.gin-my.com>

Kuala Lumpur (HQ):
Suite No. 1424, A-3-1, Block A, Northpoint Offices, Mid Valley City,
No.1, Medan Syed Putra Utara, 59200 Kuala Lumpur, Malaysia
Tel: (603) 79665673 Fax: (603) 79665612

Penang:
No 5-1 & 7-1, 1st Floor, Logan Heritage, Union Street
10200 Georgetown, Penang, Malaysia
Tel: (604) 2911208 Fax: (604) 2911220